

Servicii Suplimentare Bonus Card

Bonus Card iti ofera servicii de exceptie de care te poti bucura oriunde in lume

Inlocuire Card in Regim de Urgenta

Asigurat prin: MasterCard

Costuri: n/a

Descriere serviciu aditional: Daca detinatorul de card se afla in strainatate si a pierdut cardul, sau i-a fost furat, acesta poate solicita emiterea unui nou card, indiferent unde se afla la momentul respectiv.

Beneficii pentru detinatorul de card:

- + Posibilitatea de a solicita un nou card in cazul in care cel emis initial a fost pierdut/furat;
- + Asistenta telefonica 24/7 in timpul calatoriilor in strainatate;
- + Asistenta telefonica in 140 de limbi straine;
- + Posibilitatea de a beneficia de acest serviciu aditional, apeland gratis numarele de telefoane special asigurate de MasterCard in mai multe de 75 de tari. Lista numerelor de telefoane este distribuita catre hoteluri, postata pe site-ul MasterCard, publicata in ghiduri de calatorii, si afisata pe www.bonuscard.ro.

Lista numerelor de telefoane

American Samoa	1-1-800-307-7309	Jamaica	0800-307-7309
Anguilla	1-800-307-7309	Japan	00531-11-3886
Antigua and Barbuda	1-800-307-7309	Korea, Republic of	0079-811-887-0823
Argentina	0800-555-0507	Liechtenstein	0800-89-7092
Aruba	800-1561	Luxembourg	800-2-4533
Australia	1800-120-113	Malaysia	1-800-804594
Austria	0800-21-8235	Mexico	001-800-307-7309
Bahamas	1-800-307-7309	Monaco	0-800-90-1387
Bahrain	800-087	Montserrat	1-800-307-7309
Barbados	1-800-307-7309	Netherlands	0800-022-5821
Belgium	0800-1-5096	New Zealand	0800-44-9140
Bermuda	1-800-307-7309	Norway	050-12697
Bolivia	800-10-0172	Panama	001-800-307-7309
Bonaire	001-800-307-7309	Peru	0-800-307-7309
Brazil	0800-891-3294	Philippines	1-800-1-111-0061
Canada	1-800-307-7309	Poland	0-0800-111-1211
Cayman Islands	1-800-307-7309	Portugal	800-8-11-272
Chile	1230-020-2012	Puerto Rico	1-800-307-7309
China	10-800-110-7309*	Saba	1-800-307-7309

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Colombia	01-800-912-1303	St. Eustatius	1-800-307-7309
Costa Rica	0-800-011-0184	St. Maarten	1-800-307-7309
Curacao	001-800-307-7309	St. Kitts-Nevis	1-800-307-7309
Cyprus	080-90569	Saipan (N. Marianas)	1-800-307-7309
Denmark	8001-6098	San Marino	800-870-866
Dominica	1-800-307-7309	Singapore	800-1100-113
Dominican Republic	1-800-307-7309	South Africa	0800-990418
Finland	08001-156234	Spain	900-97-1231
France	0-800-90-1387	Sweden	020-791-324
Germany	0800-819-1040	Switzerland	0800-89-7092
Greece	00-800-11-887-0303	Taiwan	00801-10-3400
Grenada	1-800-307-7309	Thailand	001-800-11-887-0663
Guam	1-800-307-7309	Trinidad and Tobago	1-800-307-7309
Guatemala	1-800 - 999-1480	Turkey	00-800-13-887-0903
Hong Kong	800-966677	Turks and Caicos	01-800-307-7309
Hungary	06800-12517	United Kingdom	0800-96-4767
Indonesia	001803-1-887-0623	United States	1-800-307-7309
Ireland	1-800-55-7378	Vatican City State	800-870-866
Israel	1-800-941-8873	Venezuela	0800-1-002902
Italy	800-870-866	Virgin Islands, British	1-800-307-7309
		Virgin Islands, U.S.	1-800-307-7309

Pentru tarile care nu se regasesc in aceasta lista, se poate apela urmatorul numar de telefon in caz de urgenta: 1-636-722-7111.

* Doar pentru anumite zone.

Note: Lista numerelor de telefoane poate suferi modificari.

Proces de urmat:

1. Detinatorul de card suna la MasterCard Global Service Center.
2. MasterCard Global Service Center stabileste:
 - + Limba preferata de detinatorul de card pentru convorbire;
 - + Numarul de cont sau banca emitenta.
3. MasterCard Global Service Center inainteaza solicitarea detinatorului de card catre GarantiBank.
4. MasterCard Global Service Center asteapta autorizarea GarantiBank.
5. MasterCard Global Service Center comunica detinatorului de card informatiile necesare in vederea ridicarii cardului.

Servicii Suplimentare Bonus Card

Retragere Numerar in Regim de Urgenta

Asigurat prin: MasterCard

Costuri: n/a

Descriere serviciu aditional: Daca detinatorul de card se afla in strainatate si a pierdut cardul, sau i-a fost furat si are nevoie de numerar, acesta poate suna la MasterCard Global Service de unde va afla cum poate efectua retrageri de numerar in regim de urgenta.

Beneficii pentru detinatorul de card:

- + Serviciul de retragere numerar in regim de urgenta prin Western Union este asigurat in 150.000 locatii din lumea intrega; in plus acest serviciu poate fi utilizat sin in zonele in care nu exista nici o locatie Western Union.
- + Asistenta telefonica 24/7 in timpul calatoriilor in strainatate;
- + Asistenta telefonica in 140 de limbi straine;
- + Posibilitatea de a beneficia de acest serviciu apeland gratis, numarele de telefoane special asigurate de MasterCard in mai multe the 75 de tari. Lista numerelor de telefoane este distribuita catre hoteluri, postata pe site-ul MasterCard, publicata in ghiduri de calatorii, si afisata pe www.bonuscard.ro.

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